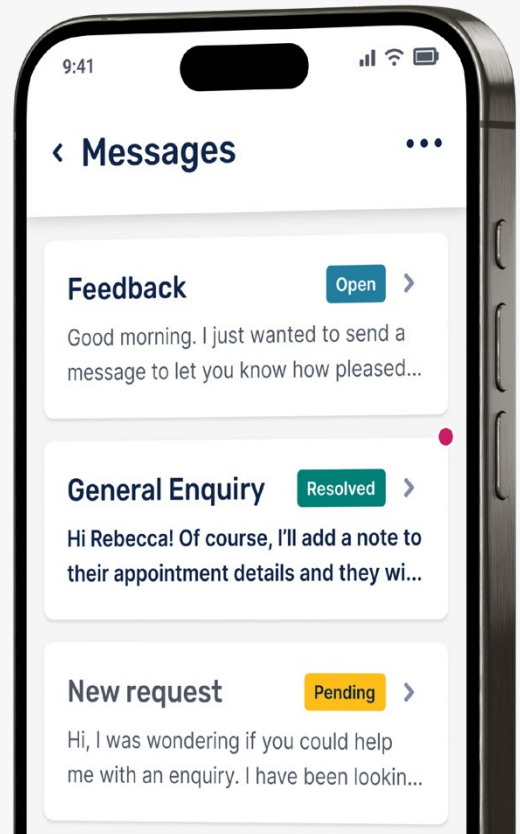


Simplify care services for your clients.

Today, customers feel overwhelmed by the complexities of care, frustrated by inconsistent communication. They are seeking more compassionate, client-centred support.

Haylo is Australia's most highly adopted customer service platform, designed to centralise communication, streamline operations, and enhance care delivery. By unifying all your communication channels and simplifying tasks, we help ensure that your team can focus on delivering exceptional care, making every client feel supported and valued.

Trusted by Australia's leading care providers, including **Anglicare**, **BaptistCare**, and **integratedliving**, Haylo is proven to enhance care delivery and client satisfaction.



Centralised Service Desk

Streamline requests and manage enquiries efficiently through a single dashboard, ensuring every client need is addressed promptly and effectively.



Smart Engine

Automate routine tasks like visit notifications and service tickets, allowing your team to focus on care while reducing administrative overhead and manual tasks.



Real-Time Insights

Gain actionable insights with detailed dashboards to help you stay ahead of compliance requirements and client needs, ensuring informed decisions.



Community and Worker Apps

Empower clients and families in their care decisions with branded self-service apps, seamless access to information, care services, and everything they need in one place.



Multi-Channel Communication

Keep clients, families and care teams connected in real-time across multiple channels like SMS, email, phone, and in-app messaging from one platform.



Bulk Messaging

Reach your entire community effectively with urgent updates or targeted campaigns, ensuring critical information is delivered promptly across all channels.

Australia's most trusted customer service platform enabling care providers to deliver transparent, responsive care that drives satisfaction and trust.

Contact us at hello@haylo.com or head to haylo.com to learn more.



Enhance Operational Efficiency

Centralise communications and automate routine tasks, freeing up your team to focus on high-quality care, reducing the time spent on administrative work.

Meaningful Interactions

Enhance every interaction with intuitive tools and clear communication channels, ensuring that everyone involved in the care process feels informed, heard, and truly valued.

Improve Care Quality

Streamline your processes and enhance communication, ensuring that your team delivers consistent, exceptional care with less effort, leading to better outcomes for your clients.

Australia's most secure customer service platform empowering care providers to deliver excellence, elevate satisfaction, and ensure every voice is heard.

Contact us at hello@hayylo.com or head to hayylo.com to learn more.

